Solution Application

Start Date: 1/1/00
Finish Date: 1/1/11

Site: BEDFORD

Solution	Description	Classification	# of Times Applied
1037	ERP Server slow or un-available.	End User Issue \ Software \ Fin. & ERP Apps	9
1025	No Network Connectivity	End User Issue \ Network \ Connection	8
1001	General Poor PC Performance	End User Issue \ Software \ Operating System	1
1003	MS Excel "Application Quit" Error	End User Issue \ Software \ End User Apps	1
1007	Keyboard Not Functioning - Desktop	End User Issue \ Hardware \ Laptop \ Keyboard	1
1008	Keyboard - Keys Not Striking Correctly	End User Issue \ Hardware \ Desktop \ Keyboard	1

Solution Application

Start Date: 1/1/00
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Site: BEDFORD

Solution	Description	Classification	# of Times Applied
1012	Windows Blue Screen	End User Issue \ Software \ Operating System	1
1012	Windows Blue Screen	End User Issue \ Hardware \ Desktop \ Other	1