Tivoli. software

IBM

Problem Details

1001: Finance application is down.

Can't get to Contracts screen.

Asset:

Location:

CI:

Target Contact:		**Status:**	INPROG	**Is Known Error?**	N
Actual Contact:		**User Priority:**	1	**Is Global Issue?**	N
Target Start:		**Internal Priority:**	1	**Related to Global Issue?**	N
Actual Start:	9/1/04 9:56:24 AM	**Reported By:**	WILSON	**Owner:**	
Target Finish:		**Affected User:**	MILLS	**Owner Group:**	ERP
Actual Finish:		**Reported Date:**	9/1/04 9:52:48 AM	**Classification:**	End User Issue \ Software \ Fin. & ERP Apps

Related Tickets

Ticket	Class	Description	Status	Relationship
1020	INCIDENT	Finance application is down.	INPROG	ORIGINATOR

Log

Date	Record	Class	Created By	Subject	Description
9/1/04 9:53:43 AM	1001	PROBLEM	WILSON		Requires further investigation